Private Review Agency License	(SS)(MD)(B)Y Maryland Insurance Administration	Preferred Health Network of Maryland, Inc.
Delaware License - Life and Health Insurance Agency	Delaware Insurance Department	Allnation Insurance Agency, Inc.
Pennsylvania License - Life and Health Insurance Agency	Pennsylvania Insurance Department	Allnation Insurance Agency, Inc.
Maryland Certificate of Authority - Health Maintenance Organization	Maryland Insurance Administration	PHN HMO, Inc.
Maryland Certificate of Qualification - Third Party Administrator	Maryland Insurance Administration	PHN Services, Inc.
Virginia Certificate of Authority - to transact business	Commonwealth of Virginia, State Corporation Commission	PHN Services, Inc.
DC Certificate of Authority - to transact business as a Health Maintenance Organization	DC Department of Insurance and Securities Regulation	PHN HMO, Inc.

BALT2:490848:31 12385-66

territo da crica estabatuaten antica estable estable	VALUE (INSTITUTE OF THE STATE O	reason barren (1)
Health Maintenance Organization Service Area	Maryland Department of Health and	PHN HMO, Inc.
Approvals	Mental Hygiene	(regarding Baltimore City
•		and Anne Arundel,
		Baltimore, Carroll, Harford
		and Howard Counties)
		Calvert County
		Calvert County (regarding Cecil, Charles,
		Frederick, Prince George's,
		Montgomery and St.
		Mary's Counties)
Maryland License - Third Party Administrator	Maryland Insurance Administration	National Capital
	Certification of Qualification	Administrative Services,
	•	Inc.
Maryland License - Third Party Administrator	Maryland Insurance Administration	Willse & Associates, Inc.
	Certification of Qualification	,
	1	National Capital
DC License - Insurance	DC Department of Insurance and	National Capital Administrative Services,
DC License - Hisurance	Securities Regulation	Inc.
DC License - Insurance	occurries regulation	Willse & Associates, Inc.
	DC Department of Insurance and	
	Securities Regulation	

OCC 011228

aleague of a tricile state arbitratable experience of the	(ESSECTION III)	ikisanimo anoy
Maryland License - Resident Agent	Maryland Insurance Administration Certification of Qualification	Willse & Associates, Inc.
Pennsylvania License - Insurance Administrator	Commonwealth of Pennsylvania Insurance Department	Willse & Associates, Inc.
Virginia License – Life & Health Insurance Agent	Commonwealth of Virginia, State Corporation Commission	Willse & Associates, Inc.
Virginia License - Life & Health Insurance Agent	Commonwealth of Virginia, State Corporation Commission	National Capital Administrative Services, Inc.
North Carolina Registration - Third Party Administrator	State of North Carolina Department of Insurance	The Michelsen Group, Inc. D/B/A NCAS
South Carolina License - Insurance Agency	South Carolina Department of Insurance	The Michelsen Group, Inc. D/B/A NCAS
Texas Registration - Third Party Administrator	Texas Department of Insurance	Willse & Associates, Inc. D/B/A CareFirst Administrator
Delaware Registration - Insurance Agent	State of Delaware	Willse & Associates, Inc.
Virginia License - Life & Health Insurance Agent	Commonwealth of Virginia State Corporation Commission	National Capital Insurance Agency, Inc.

OCC 011229

BALT2:490848:31 12385-66

the open actions of appreciation of the contractions are	A RESERVED DO THE STATE OF THE	the resultable area
DC License - Insurance	DC Government	National Capital Insurance Agency, Inc.
DC License	DC Department of Insurance and Securities Regulation	National Capital Insurance Agency, Inc.
Certificate of Qualification - Nonresident Agent Firm	Maryland Insurance Administration	National Capital Insurance Agency, Inc.
Certificate of Authority - Delaware Insurance Agent Certificate of Qualification - Medical	State of Delaware Maryland Insurance Administration	National Capital Insurance Agency, Inc. Delmarva Health Plan, Inc., Director – Lane Wroth, M.D.
Private Review Agency License	Maryland Insurance Administration	Group Hospitalization and Medical Services, Inc.
Private Review Agency License	Maryland Insurance Administration	CareFirst BlueChoice, Inc.
Private Review Agency License Private Review Agency License	Maryland Insurance Administration Maryland Insurance Administration	Free State Health Plan, Inc. CareFirst of Maryland, Inc.

OCC 011230

Section 4.11(a) Certain Contracts and Commitments

TOP 25 CUSTOMER CONTRACTS:

- 1. State of Maryland
- 2. City of Baltimore
- 3. Baltimore County Government
- 4. State of Delaware
- 5. MBNA America
- 6. Federal Employees Program
- 7. Verizon
- 8. Prince George's County Public Schools
- 9. Aerotek
- 10. GEICO
- 11. Fairfax County Public Schools
- 12. Integrated Health Services
- 13. Anne Arundel County Board of Education
- 14. Montgomery County Government
- 15. Harford County
- 16. Fairfax County Government
- 17. Montgomery County Public Schools
- 18. BCBS-MD
- 19. Johns Hopkins Hospital
- 20. Transit Employees Health & Welfare Fund
- 21. Anne Arundel County
- 22. US Office Products
- 23. BG&E
- 24. Medstar
- 25. Northrup Grumman ESSD

TOP 25 PROVIDER SYSTEM CONTRACTS:

- 1. Medstar
- 2. Johns Hopkins Health System
- 3. Christiana Care Health Services
- 4. University of Maryland Medical Center
- 5. INOVA
- 6. LifeBridge Health System
- 7. GBMC
- 8. Adventist Healthcare
- 9. St. Joseph
- 10. Bayhealth Medical Center
 - --Kent General Hospital
 - --Milford Memorial Hospital
- 11. Anne Arundel Medical Center
- 12. Mercy Medical Center
- 13. Alfred I. DuPont Hospital for Children
- 14. Peninsula Regional
- 15. St. Agnes Healthcare, Inc.
- 16. George Washington University Hospital
- 17. Sibley Memorial Hospital
- 18. Genesis Facilities
- 19. Holy Cross
- 20. Suburban
- 21. Columbia Arlington Hospital
- 22. Southern Maryland Hospital
- 23. Dimensions Healthcare System
- 24. Beebe Medical Center
- 25. Upper Chesapeake Health System

LARGEST PROVIDER VENDOR CONTRACTS

- 1. Advance/PCS-BCBS-MD & BCBS-NCA
- 2. Advance/PCS—BCBSD
- 3. Milliman & Robertson
- 4. Health Management Corporation
- 5. QO
- 6. Neighborcare/Genesis
- Magellan Behavioral Health
 Value Options (Health Management Strategies)
- 8. MEC Healthcare
- 9. American Psych Services
- 10. The Dental Network

SERVICES PROVIDED

Pharmacy Benefit Management Pharmacy Payment

Administration

Case & Utilization Management Disease Management Services Cancer disease management DME, Home Health, Infusion, Skilled Nursing, Outpatient

Therapy

Mental Health & Substance

Abuse

Primary Vision & Ophthalmology

Mental Health & Chemical Dependency services

Dental

MATERIAL VENDOR CONTRACTS: VENDORS WITH ADMINISTRATIVE EXPENSES GREATER THAN \$1,000,000; ERVICES PROVIDED TO CAREFIRST OR ONE OF ITS AFFILIATES

	VENDOR	GENERAL DESCRIPTION	CONTRACT WITH
1.	Accenture (formerly Andersen Consulting)	IT Consulting & Service: e- Architecture & e-Distribution	CareFirst
	Adecco Employment Services	Temporary Help Services	BCBS-MD & BCBS-NCA
	Airport Square XIX, LLC	Lease Agreements	Preferred Health Network
4.	Allianz Life Insurance Co. of North America	Reinsurance	PHN
5.	Ascendia Healthcare Management	Billing & Collection Services for Patuxent Medical Group	Patuxent Medical Group
6.	The Barrington Group, Ltd.	Market Flex Benefit Services for National Capital Insurance Agency, Inc.	National Capital Insurance Agency, Inc.
7.	Bell Atlantic Network Services	Telephone—Local Service	CareFirst BCBS-MD
8.	BenefitNation, Inc.	Typesetting & Directory Printing	CareFirst BCBS
9.	Christiana Care Health Services, Inc.	Lease to 200 Hygeia Drive	BCBSD
10.	Columbia Management, Inc.	Lease to 9100 Guilford Rd. (RiversPark)	BCBS-MD
1.	Computer Associates International, Inc.	Software Programs Licenses	BCBS-MD

	Del-Mont Partners, L.P.	Lease to 1011 Center Road	BCBSD
	WebMD	Managed Care Transactions	CareFirst
	FirePond, Inc.	e-Distribution Consulting &	BCBS-MD
17.	The one, no.	Software	
15	Foulkstone Partnership	Lease to 1401 Foulk Road	BCBSD
10.	Outstolle difficions	Lease to 1413 Foulk Road	
16	Four Owings Mills Corp. Center,	Lease to Owings Mills II	BCBS-MD
10.	L.L.P.		
17	Haworth/Total Office	Purchase, Installation of Office	BCBS-NCA and PHN
17.	TIEWOITH TOTAL OTHIOG	Furniture & Components and	
		Furniture Lease	
4 D	HBOC-McKesson	Software Maintenance Vendor	BCBS-MD
	Health Ink, L.L.C.	On-line Health Service	BCBS-MD
	HSA Managed Care Systems, Inc.	IT Consulting & Vendor services	BCBS-NCA
		Intellectual Property License	PHN
	TriZetto Group, Inc.	Lease to 100 South Charles St.	CFS Health Group
	Hub Properties Trust	Mainframe Software Agreement	BCBS-MD
	IBM	Automated Mail Processing	BCBS-MD
24.	Jetsort	Services	BOBO MB
0.5	The MEDCIAT Crown Inc	Medical Decision/Provider	BCBS-MD
25.	The MEDSTAT Group, Inc.		DODO-MD
440	M. M	Profiling Software	BCBS-MD
J.	National Account Service	User fees—National Claims	DCB3-IND
	Company	System	PHN
27.	TriZetto Group, Inc.	Management & Administrative	FIN
		Services	DODO NICA
28.	Parcel 49B Limited Partnership	Office Lease Agreement: 1250 &	BCBS-NCA
		1280 Maryland Avenue, S.W.,	
		Washington, D.C.	DODC MD
	Recognition Research, Inc.	Form Processing Software	BCBS-MD
30.	Three Owings Mills Land Limited	Lease to Owings Mills I	BCBS-MD
	Partnership		DODO NOA
	Timebridge Technologies	PC Equipment	BCBS-NCA
	Trahan, Burden, & Charles, Inc.	Advertising Agency—Television	BCBS-MD
33.	Williams Communications	Communications Equipment	BCBS-NCA
		Purchase & Maintenance	
		Agreement	
34.	Lloyd's	Medical Reinsurance	BCBSD
35.	Verizon	Telephone Services	BCBSD
36.	Fast & Associates, Inc.	Advertising services	Preferred Health Network
37.	FCB Worldwide	Marketing & advertising	CareFirst
		services	
38.	Mathew Greenwald & Associates,	Surveys	CareFirst
Inc.			
	The MEDSTAT Group, Inc.	Medical Decision/Provider	BCBS-MD
	• •	Profiling Software	
		-	

=======================================			
	Professional Research	Telephone Surveys	CareFirst
41.	Reynolds & Reynolds Company	Electronic Printing	Preferred Health Network
	Sigma Consultants	Software Service &	CareFirst Insurance
		Maintenance	Agency
	Sungard Recovery Services, Inc.	IT disaster recovery services	BCBS-MD
44.	The TriZetto Group	Practice Management Services	Potomac Physicians, P.A.
		IT & Management Services	Preferred Health Network
45.	Software House International	Software Supplier	
46.	Recognition Research Inc	Consultants for Imaging	
		System	
47.	Corporate Express Imaging	Toner for Laser Printers	
	Comsys	Contract Programmer Preferred	FEP
		Staffing Agreement	
49.	Cornell	Contract Programmer Preferred	FEP
	33	Staffing Agreement	
50.	Microsoft	Software House International	BCBS-MD
51.	Network Security Consulting,	IT consulting and services for	BCBS-MD
J1.	LLC		D0D0-141D
E O		security and HIPAA	BCBS-NCA
52.	Nextira LLC	Communications equipment	BCBS-NCA
	D 1M 1 O = = = = f' = =	purchase and maintenance	DODO ND
§3.	RealMed Corporation	Claims software development	BCBS-MD

CAREFIRST AS "VENDOR"; MATERIAL CONTRACTS & COMMITMENTS; SERVICES PROVIDED BY CAREFIRST OR ONE OF ITS AFFILIATES

	CLIENT	GENERAL DESCRIPTION	CONTRACT WITH
1.	BCBSA/FEP	BCBS-NCA and BCBS-MD performs administrative services in support of the FEP program	BCBS-NCA and BCBS-MD
2.	BCBSA/Medicare Part A Common Working File	BCBS-MD performs administrative services in support of Medicare A program; Operations Center Administrative Agreement	BCBS-MD
3.	Medical Life Insurance Co.	NCIA performs marketing agent services for MLI	NCIA
4.	Sierra Military Health Services, Inc.	Champus Health Services Sub- contract	PHN
5.	BCBSA	Administration of claims, enrollment and decision support	BCBS-NCA

systems

INTERCOMPANY AGREEMENTS; SERVICES PROVIDED BETWEEN CAREFIRST ENTITIES

	AGREEMENT	GENERAL DESCRIPTION	PARTIES
1.	Administrative Functions Agreement	Affiliates' performance of administrative functions	BCBS-MD, CFS Health Group, CMP, Willse & Associates
2. 3.	Intercompany Agreement Management Agreement	Fund transfers & cost allocations Management, marketing, claims processing services by CFS for the HMOs	BCBS-MD & BCBS-NCA CFS Health Group, FSHP, Delmarva Health Plan
4.	Intercompany Revolving Line of Credit Agreement—with Notes	Revolving Line of Credit from BCBS-MD to CFS Health Group & FSHP	BCBS-MD, CFS Health Group, FSHP
5.	Lease Agreement	Intercompany lease of Personal Property	BCBS-MD, CFS Health Group, CMP, Delmarva Health Plan
6.	Guarantor Agreement	BCBS-MD Guaranty of FSHP obligations	FSHP, BCBS-MD
	Preferred Health Network	Network Access Management	BCBS-MD
8.	Preferred Health Network	Sales & Marketing Agreement	BCBS-MD
9.	Preferred Health Network	Surplus notes for \$4,891,106 dated November 8, 2000, and \$8,200,000 dated February 23, 2001	Free State Health Plan, Inc.

"WILLSE & ASSOCIATES" D/B/A CAREFIRST ADMINISTRATORS

- 1. Facilities lease from Trammell Crow Company
- 2. Subscriber Services Agreement with Private Healthcare Systems, Inc.
- 3. Network Access Agreement with Alliance PPO
- 4. Subrogation Agreement with Subro Audit, Inc.
- 5. Administrative services agreement with Trans-General Life Insurance Company
- 6. Managed Care Agreement with FutureHealth Corporation
- 7. Automated Clearing House Agreement with Crestar
- 8. Services Agreement with HealthAxis.com, Inc.
- 9. System Support Agreement with basys, inc.